Covid-19 special

## targets for Sweden 2020+

Monetary (financial) objectives, that we have to achieve?

Business objective

- increase Swedish overnights to the level of 2019 (162 185) latest by 2023
  - optimistically we will aim to reach 2019 level by 2022
- increase travel receipts from Swedish visitors to the level of 2019 (70 mil. Euros) by 2023

Marketing objective

What are the main human behavioural changes to achieve business objectives?

What should people think/ feel/ do, to achieve the changes?

Communication objective

Media objective

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How does media contribute to communication objectives?

- business traveller: Share what is possible to do and what is open. Coop with hotels/restaurants & cafés
- **family travel**: visiting relatives and loved ones
- friends/couple travel & family holiday: make planned travel that have been postponed
- travel to known places: safe and comfortable places. Places that are not overcrowded but have cultural and natural experiences
- take a break: people will travel to places that will give a break from the stress. Meditation, yoga, hiking, cycling, golf etc. that will give wellness and sense of freedom
- · car/caravan/camper travel
- newcomers to Estonia
- coop. with partners to achieve these types of travel are in first hand - Tallink and thereafter an airline
- coop. with partners starting from Q3 are tour operators and OTA's (online travel agencies)

- clean, safe and sustainable "safESTway"
- comfortable
- Estonia/Tallinn is close
- good value for the money
- "outdoor travel" excl. hiking, biking, fishing, birdwatching
- camping, caravan and camper (coop with Freedom Travel's 2 weeks in a camper summer 2019)
- wellness (indulgence) to take care of yourself
- restaurants visit a city to treat yourself a restaurant
- cultural visits (for example Fotografiska)

- focus on Stockholm and greater Stockholm
- focus on car/caravan/camper travel
- LinkedIn and other SoMe channels
- e-learning
- webinars
- networking events
- · travel trade contact events
- newsletter B2B
- support to travel trade: joint sales campaigns
- press/FAM-trips (individual)
- partners' activities
- nudging try a new way to design travel that will change behaviour, to make it easier for the traveler to choose what is best for them, and their families